



STEP UP TO YEAR-ROUND COMFORT

Proactive care, priority access, and valuable savings for your home comfort system.



ADDITIONAL UNITS: HEAT-ONLY HVAC \$99 EACH | HEAT + A/C OR WINE UNIT \$199 EACH

PROMO ENDS 10/7/26		MOST POPULAR					
ROOKIE		ALL-STAR		MVP		HALL OF FAME	
Essential care		More savings		Priority protection		Maximum benefits	
HEAT ONLY	\$239 \$199	HEAT ONLY	\$299	HEAT ONLY	\$399	HEAT ONLY	\$499
HEAT + A/C OR WINE UNIT	\$339 \$299	HEAT + A/C OR WINE UNIT	\$399	HEAT + A/C OR WINE UNIT	\$499	HEAT + A/C OR WINE UNIT	\$599

COMPARE MEMBER BENEFITS

MEMBERSHIP BENEFITS	ROOKIE	ALL-STAR	MVP	HALL OF FAME
Complete 21-point system inspection	✓	✓	✓	✓
Automatic seasonal maintenance reminder	✓	✓	✓	✓
Standard filter care*	✓	✓	✓	✓
Indoor air quality and filtration review	✓	✓	✓	✓
Precision maintenance visits each year*	1	2	2	2
Priority scheduling	-	✓	✓	✓
Target response time	STANDARD	72 HR	48 HR	24 HR
Diagnostic fee savings	10%	25%	FREE	FREE
Savings on qualifying repairs	5%	10%	15%	20%
Membership price protection	-	-	1 YEAR	2 YEARS
Annual condensate drain line flush	-	-	✓	✓
Indoor condenser coil cleaning	-	-	-	✓
No after-hours overtime	-	-	-	✓

*Standard filter included when applicable.

*Additional maintenance visits beyond the plan's included annual visits are available for an additional service fee.





AGREEMENT CONDITIONS

The following conditions apply to your MPH Home Plate Membership.



WE AGREE TO

1. Inspect the equipment on a scheduled basis as shown and, during each inspection, perform the applicable services included in the selected plan.
2. Instruct you in the operation of the equipment.
3. Give our membership holders preference over other service activities we normally undertake.
4. Keep you informed of available enhancements throughout the life of your system.

YOU AGREE TO

1. Operate the equipment according to our instructions.
2. Promptly notify us of any unusual operating conditions of the equipment.
3. Permit our personnel to use common building-maintenance tools, such as ladders, when necessary.
4. Permit only our service personnel and/or a service organization authorized by us to work on the equipment.

GENERAL

- During the agreement term, we will take reasonable precautions to avoid injury to persons and damage to property while on the premises, but we shall not be liable for special or consequential damages.
- We shall not be liable for losses or defects arising from vandalism, fire, flood, wind, power outages, electrical surges, war, riots, or acts of God. Authorized repairs will be charged at the then-current parts and labor rates.
- Repair and/or replacement parts required to correct defects are the purchaser's responsibility, are an additional charge, and are due at the time of service.
- This agreement renews automatically unless either party provides 30 days' written notice of cancellation.
- In the event of cancellation, services and benefits rendered under this agreement shall be equal to the payments received.
- Benefits may transfer to new homeowners or residents with 30 days' written notice. A new residence must be within the MPH service area, and its equipment must qualify and meet MPH maintenance standards.
- Clients participating in a monthly program will receive notice of price increases 45 days before the anniversary date.
- Services outlined in this agreement will be performed during regular working hours.

CUSTOMER INITIALS _____

Terms continued in the authorization on page 4.

QUESTIONS? (831) 657-9914 | MPHHEATINGANDAIR.COM



MEMBERSHIP ENROLLMENT

Complete the Home Plate lineup below.



1 CUSTOMER INFORMATION

CUSTOMER NAME

SERVICE ADDRESS

EMAIL

CITY / ZIP

PHONE

CELL

PREFERRED CONTACT

☐

PHONE

☐

TEXT

☐

EMAIL

2 SELECT YOUR MEMBERSHIP

☐ ROOKIE

Heating ~~\$239~~ **\$199 PROMO**

Heat + A/C ~~\$339~~ **\$299 PROMO**

☐ ALL-STAR

Heating \$299/yr

Heating + A/C \$399/yr

☐ MVP

Heating \$399/yr

Heating + A/C \$499/yr

☐ HALL OF FAME

Heating \$499/yr

Heating + A/C \$599/yr

SYSTEM COVERAGE

NUMBER OF SYSTEMS

☐ HEATING ONLY

☐

HEATING + A/C

ADDITIONAL HEAT-ONLY UNIT(S): ____ x \$99 = \$ ____

ADDITIONAL HEAT + A/C OR WINE UNIT(S): ____ x \$199 = \$ ____

TOTAL MEMBERSHIP PRICE

3 EQUIPMENT INFORMATION

UP TO 6 UNITS

#	BRAND	MODEL NUMBER	UNIT TYPE
1			
2			
3			
4			
5			
6			



PAYMENT & AUTHORIZATION



3 PAYMENT SELECTION

ANNUAL PAYMENT METHOD

OTHER PAYMENT METHOD

☐ CREDIT CARD

☐ CHECK

☐ OTHER

4 MEMBER AUTHORIZATION

I understand the selected Home Plate Membership Plan includes the services, savings, and conditions listed in this agreement. The agreement renews annually until canceled with 30 days' written notice. I authorize Monterey Peninsula Heating & Sheet Metal to enroll me in the selected membership.

CUSTOMER SIGNATURE

PRINTED NAME

DATE

WELCOME TO THE MPH TEAM

Step up to the plate for home comfort.

Reliable maintenance | Priority service | Member savings

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